

CLEANING AND DISINFECTING INSTRUCTIONS FOR DECOUSTICS EASY-CLEAN CLARO®

This document outlines the correct way of cleaning and disinfecting ceiling panels and wall panels installed above head height with company recommended solutions.

Proper PPE should be worn for the cleaning task. Clean white rubber gloves are recommended to prevent panel contamination. A colorless sponge or soft cloth can be used for cleaning and disinfecting purposes. A colorless sponge is recommended in order to control the scrubbing force applied to the surface of the panel and prevent damage to the veil. The cleaning or disinfecting solution should be mixed according to the exact recommendations provided by the manufacturer.



NOTE: Tinting may occur if the solutions are used in excess, and/or if the solutions contain strong dyes. It is recommended to utilize colorless solutions and first test the selected diluted solution on the surface of a representative sample panel to ensure that there is no undesirable effect from its use. Cleaning of the panel edges is not recommended as it may remove some of the edge finish and may need to be touched up.

CLEANING INSTRUCTIONS:

1. Vacuum or brush the panel carefully to remove the dust and dirt particles as much as possible. Air pressure and blowing angle need to be controlled to prevent pushing dust into the fiberglass if compressed air is used. This step is critical in order to prevent the particles from lodging deeper into the veil.
2. Dampen the colorless sponge or cloth with warm water and/or mild and colorless diluted liquid detergent solution (see the list below for recommended detergents and dilution percentages).
3. Squeeze the saturated sponge or cloth until it is merely damp prior to wiping.
4. Lightly wipe the surface to remove the dirt until the panel is clean. Always clean in one direction to avoid rubbing dirt or debris into the panel.
5. Make sure to wash the sponge/cloth and change water/solution often.
6. Dry any excess moisture with a clean, colorless microfiber cloth. If moisture is not removed, it may stain the surface over time.
7. For dirt such as fingerprints and grease, it is recommended to use 5% Dawn® Ultra 3X dish washing soap to remove the stain; clean the dirt and grease as early as possible for best results. Grease and stains may become more difficult to clean overtime.

RECOMMENDED LIST OF DETERGENTS/CHEMICALS TESTED FOR THE PURPOSE OF CLEANING:

CLEANER	RECOMMENDED PERCENTAGE	APPLICATION
Dawn® Ultra 2X or 3X Dish Washing Soap	0.3-0.5% for light dust and dirt; 5% for heavy dirt and grease	Wipe with damp colorless sponge or cloth and dry with soft microfiber cloth after 15 minutes
Lysol® Multipurpose Cleaner	0.3-0.5% for light dust and dirt	Wipe with damp colorless sponge or cloth and dry with soft microfiber cloth after 15 minutes

DISINFECTING INSTRUCTIONS:

Follow Steps 1-7 under CLEANING INSTRUCTIONS on the previous page with considerations below:

1. NOTE: Commercial sanitizing solution may be used, but only in manufacturer's recommended dilution. No alcohol-based sanitizer (like IPA) should be used to avoid paint damage.
2. It is recommended to use a damp colorless sponge or cloth to lightly wet the surface of the panel with a sanitizing solution, allow 15-minute dwell time before wiping with soft colorless microfiber cloth.
3. If spraying is the only option for disinfecting the whole ceiling, make sure to only fog spray as over spraying could create bubbling on the panels and/or possible damage to the acoustical performance of the ceiling. It is also not recommended to follow-up any sanitizing procedure with an immediate surface cleaning.

RECOMMENDED LIST OF DETERGENTS/CHEMICALS TESTED FOR THE PURPOSE OF DISINFECTING:

CLEANER	RECOMMENDED PERCENTAGE	APPLICATION
Bleach	0.12% (1 ounce/quart of water)	Lightly spray on the surface and wipe with damp colorless sponge or cloth. Dry with soft microfiber cloth after 15 minutes
Hydrogen Peroxide	3%	Wipe with damp colorless sponge or cloth and dry with soft microfiber cloth after 15 minutes
Morning Mist® Neutral Disinfectant by Diversey	0.085% (2 ounces/gallon of water)	Lightly spray on the surface and wipe with damp colorless sponge or cloth. Dry with soft microfiber cloth after 15 minutes

TECHNICAL SUPPORT:

For more information please contact our Technical Support team at: 800-387-3809



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